

CooperSurgical Supplier Brochure

A guideline for CooperSurgical Suppliers

2019 Version

CooperSurgical

Healthy women, babies, and families™

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About CooperSurgical

**Premier Provider of Women's Health Care Devices,
Fertility Solutions (IVF) and Genetic Diagnostics**

Medical Devices



Fertility Solutions



Genetic Diagnostics



Broad portfolio of proven products trusted by physicians, supply chain experts, administrators, biomedical engineers, ART professionals and genomicists.

CooperSurgical is the leading provider of medical devices for women's health care.

Introduction: About CooperSurgical Inc.

We are a global medical device company under the Cooper Companies

- Founded in 1990
- Worldwide HQ: Trumbull, CT, USA
- NYSE: COO
- In FY2018, \$651 M in sales

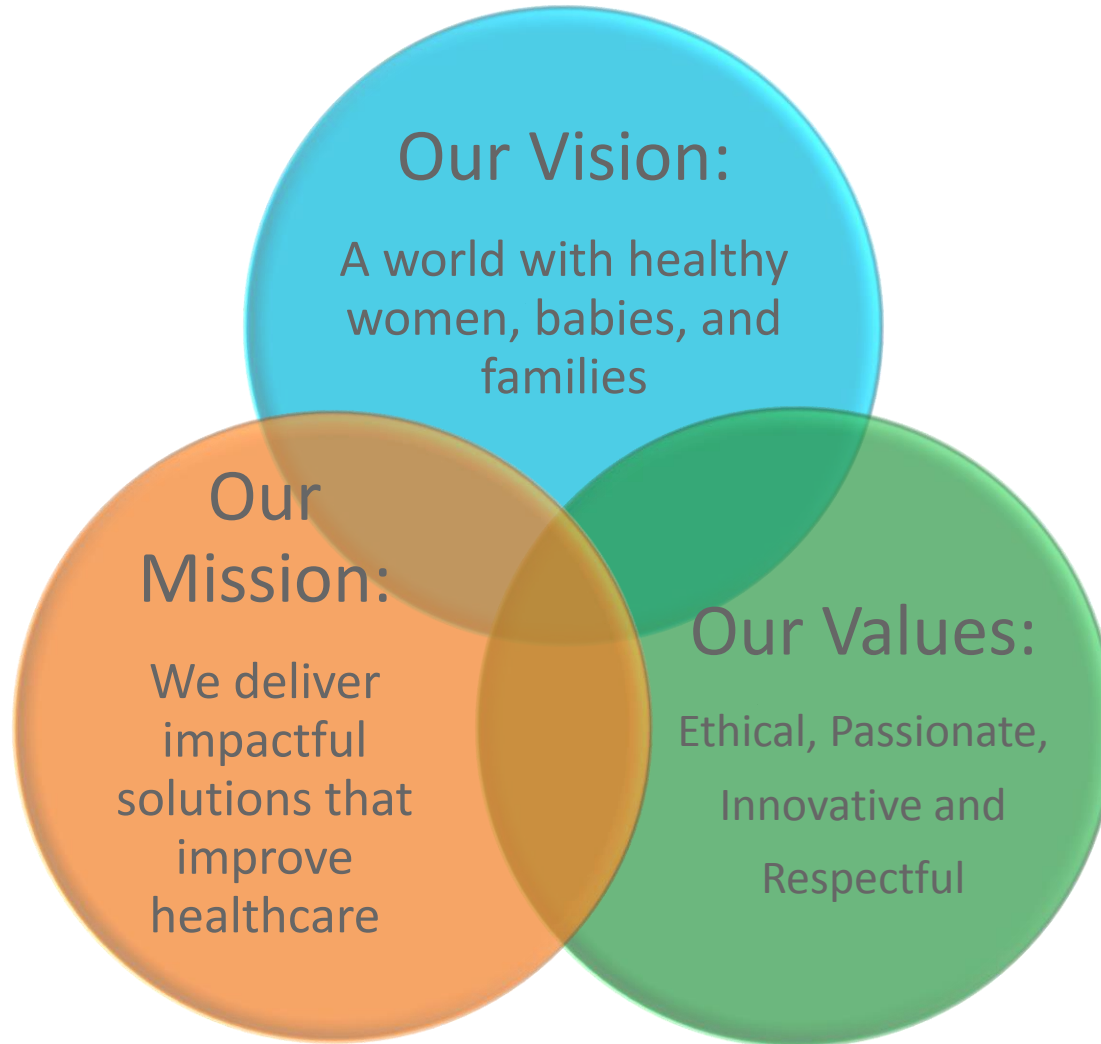


We are committed to advancing the health of women, babies and families.

- Our products are used primarily by obstetricians and gynecologists wherever they practice – in their office, labor & delivery, surgical suites or in vitro fertilization clinics.
- We manufacture over 600 medical devices and have a growing portfolio of 30+ market-leading brands.
- We are growing rapidly, with over 40 acquisitions completed since very beginning.
- We have more than 1700 employees worldwide; 48% are based outside of the US.
- We have 10 manufacturing facilities globally and our products are sold in over 100 countries worldwide.

For more info, please visit: <http://www.coopercos.com/>

Introduction: Our Vision, Mission and Values



For more information, please go to <https://coopersurgical.com/>

Supplier Expectations: Social Responsibilities

Compliance

- Comply with applicable national, state and local laws, regulations and standards

Integrity

- Act with Integrity with business partners in the supply chain

Fair Competition

- Apply fair business competition with truthful advertising

Transparency

- Remain transparent about business structure and financial standings

Confidentiality

- Protect CooperSurgical's property including intellectual property and treat CooperSurgical data as confidential or proprietary information

Environmental Awareness

- Adopt proper management of hazardous substances and wastes

Supplier Expectations: Quality Management System

Quality Management System (QMS)

- Establish a documented QMS
- Maintain necessary documentation to demonstrate compliance with applicable regulations and standards

Management Responsibilities

- Ensure availability on resources including hardware, software and human resources
- Maintain employee communication to ensure customer requirements are understood and met

Resource Management

- Demonstrate knowledge and skills competency among management and workers
- Establish a documented training program
- Establish business contingency plan and disaster recovery plan

Supplier Expectations: Quality System Management

Product Realization

- Apply process controls for quality and on-time delivery
- Communicate change notifications to CooperSurgical
- Establish robust production process controls to ensure product specifications are met

Measurement, Analysis and Improvement

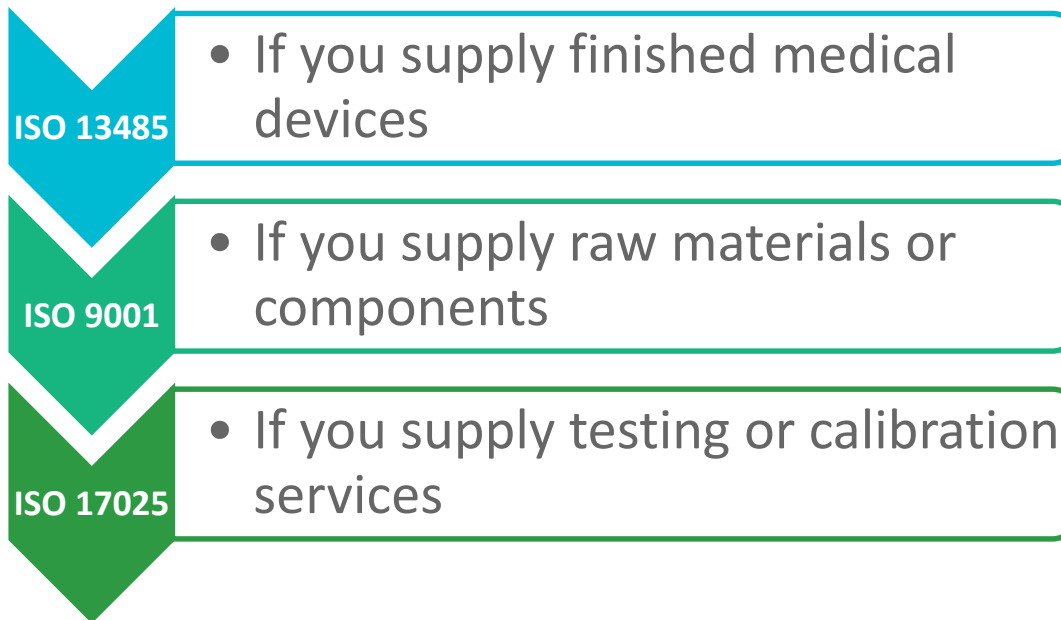
- Have commitments in improvements
- Provide timely responses to CooperSurgical to resolve nonconforming products and complaints
- Capable of conducting investigations and taking actions to correct and eliminate deficiencies

A Message To Our Prospective Suppliers:



To become a CooperSurgical new business partner, we need your cooperation in CooperSurgical's on boarding process:

- Completion of CooperSurgical Supplier Questionnaire
- Provide evidence of Certified Quality Management System





CooperSurgical

A Proven
Portfolio of
Products and
Technologies

Expertise in
Medical Devices,
Fertility and
Genomic Solutions

Trusted by Clinicians
and Health Care
Professionals
Worldwide

Supporting Professional
Development Through
a Global Network of Cutting
Edge Training Centers

coopersurgical.com