Premier Products for Clinicians
Treating Mom and Baby

Labor and Delivery Products

- POC Test for Ruptured Membranes
- Female Sterilization
- C-Section Safety Scalpel
- Transport Mattress
- C-Section Retractors
- Comfort Belly Bands
- Vacuum-Assisted Delivery Systems
- Fetal Dopplers
Delivering on the Promise to Help Clinicians Provide Better Health Care for Women

Our mission is to enable physicians to provide increasingly more efficient and effective health care for women. We leverage our expertise in identifying and developing a steady stream of exceptional products that keep Ob/Gyns and others directly involved in caring for women, at the forefront of women’s health care.

An Expansive Portfolio of Trusted Brands And Services

Since our founding in 1990, CooperSurgical has researched, developed and manufactured a wide range of trusted brands that have advanced the standard of women’s health care. Our products are used by physicians and health care professionals in hospitals and their practices for a wide variety of procedures from basic annual gynecological exams to complex surgical procedures.

As a full-service R&D and manufacturing company, we are committed to:

- Improved patient outcomes and satisfaction
- Clinically proven technologies that provide ease of use
- Innovative solutions that reduce procedural costs
- Educational and in-service support of our products by educated professional representatives
- The highest quality and safety standards in the industry
- Technical support of our equipment – 25+ years of experience
- Annual support of medical professional educational organizations
- Personalized service and a commitment to your satisfaction

We appreciate the opportunity to partner with you to provide optimum health care for women.
Effective, Safe Solutions for Conception, Pregnancy, Labor and Delivery

Physicians rely on CooperSurgical’s perinatal instruments throughout every stage of child birth – from conception to delivery. Our portfolio of products includes fetal Dopplers, vacuum pumps, surgical retractors, PROM tests and more.

On the following pages of this catalog, you will find a wide range of high-quality instruments that will provide reliable, safe and effective results for patient and baby.

This catalog is one of four catalogs that represent CooperSurgical’s products. Additional catalogs feature: Clinic and Practice-Based Products, Surgical Products and Critical Care Products.

CooperSurgical instruments are engineered for optimal efficiency and effectiveness, producing consistently successful results for the physician.
Point-of-Care Test for Ruptured Membranes

Actim® PROM
Proven to be Accurate Even in Patients with Variable Amounts of Vaginal Bleeding

Up To 20% of PROM Patients Exhibit Vaginal Bleeding

Other point-of-care PROM tests are only indicated for use with trace vaginal bleeding, while Actim PROM has been proven to perform regardless of the amount of vaginal bleeding.

With up to 20% of women presenting with vaginal bleeding at the time of PROM diagnosis, you need a reliable test for all patients. The Actim PROM advantages are clear:

- Multiple published clinical studies have proven Actim PROM’s accuracy in the presence of blood
- 20 years of proven results outside the U.S. with more than 5,000,000 PROM tests performed
- Fastest POC test available with accurate results within 5 minutes

### Actim PROM

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>30831ETUS</td>
<td>Actim PROM 10 Test Kit</td>
</tr>
<tr>
<td>30800ETUS</td>
<td>Actim PROM Control Test Kit</td>
</tr>
</tbody>
</table>
Effectively Detects the Presence of IGFBP-1 Found in Amniotic Fluid

Actim PROM quickly detects the biomarker Insulin-like Growth Factor Binding Protein-1 (IGFBP-1), a protein that accumulates in very high concentrations in amniotic fluid. This 5-minute test allows you to confidently diagnose PROM, even in the presence of common contaminants such as blood, urine, semen, bath and odor products, common vaginal infections and medications.²

IGFBP-1 Levels in Amniotic Fluid³

IGFBP-1 levels in amniotic fluid rise in early pregnancy and remain high until term

IGFBP-1 Concentration in Various Body Fluids⁴

<table>
<thead>
<tr>
<th>Sample</th>
<th>Concentration of IGFBP-1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal Adult Serum</td>
<td>0.5 - 30 μg/l</td>
</tr>
<tr>
<td>Serum (Pregnancy)</td>
<td>58 - 600 μg/l</td>
</tr>
<tr>
<td>Urine</td>
<td>Undetectable</td>
</tr>
<tr>
<td>Semen</td>
<td>Undetectable</td>
</tr>
<tr>
<td>Amniotic Fluid</td>
<td>10,000 - 400,000 μg/l</td>
</tr>
</tbody>
</table>

Why Blood Doesn’t Affect Actim PROM

Other PROM tests have purposely excluded patients with active vaginal bleeding from their study protocols. Actim PROM can accurately diagnose PROM in the presence of vaginal bleeding because it relies on the detection of IGFBP-1 levels.

- The concentration of IGFBP-1 in amniotic fluid is 100-1000 times higher than in maternal blood.
- The detection limit of the Actim PROM test has been set above the known concentrations in maternal blood (25 μg/l in the extracted sample) which corresponds to a concentration of ≈400 μg/L in the sample taken from the woman and is well above the level found in maternal blood (29–300 μg/L).
- Whole blood with concentrations corresponding to typical pregnancy levels of IGFBP-1 was tested and did not affect Actim PROM test performance.⁵

4. Please refer to the Actim PROM 510(k) K123986 for a full list of drugs, shower and bath products, odor control products and vaginal pathogens that were tested with Actim PROM and found not to affect test performance.
6. Actim PROM 510(k) K123986
C SAFE™
Let’s Make Fetal Lacerations a “Never Event”

The Ideal C-Section Safety Kit:
Pair C SAFE with the OB/Mobius® C-Section Retractor to achieve maximum exposure and an unobstructed surgical field.

C SAFE Uterine Safety Scalpel
Performing a C-Section, particularly an emergent procedure, can pose several challenges. Accidental and preventable fetal laceration should not be one of them. Traditional scalpels expose the fetus to the risk of laceration. C SAFE Uterine Safety Scalpel is designed to shield the fetus from laceration, making fetal lacerations a “never event.” The product features:

- Distal tip that ensures blunt entry into the lower uterine segment
- Shielded blade that cuts up and away from the fetus to prevent accidental nicks or cuts

C SAFE helps reduce the risk of laceration posed by traditional scalpels and provides added safety during C-Section for baby, mother and the surgical team. A C SAFE product evaluation can be easily set up in your hospital with the help of one of CooperSurgical’s highly-trained OB specialists.

Designed with Fetal Safety in Mind
Step 1: Prep the patient and expose uterine wall using standard abdominal incision techniques.
Step 2: Make initial entry into uterine wall with C SAFE distal tip using an oblique or slightly angled position.
Step 3: Immediately rock the C SAFE handle horizontally to point the distal tip in direction of intended incision and slightly up toward the inner uterine wall.

Refer to the Directions for Use for full C-Section incision guidelines

C SAFE Uterine Safety Scalpel

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>BX101</td>
<td>C SAFE Safety Scalpel – Box of 10</td>
</tr>
</tbody>
</table>
C-Section Retractor

OB/Mobius®
Self-Retaining Elastic Retractor
Improves Visibility, Safety and Speed

55% Greater Exposure Utilizing the Same Size Incision

This easy-to-use self-retaining retractor significantly enhances surgical exposure, creating significantly more working area when compared to conventional retractors. Using a simple roll-down technique, the OB/Mobius Retractor evenly distributes gentle and effective retraction in a 360° circle. Available in two sizes for C-sections, this device may minimize trauma, reduce risk of wound infection and blood loss, while allowing for a cleaner procedure.

- Continuous elastic tension helps maximize the diameter of the working area to provide 55 percent greater exposure than conventional retractors
- Works on virtually any tissue thickness, even in obese patients
- Unlike standard linear retractors, OB/Mobius distributes retraction force evenly over the entire incision, not just at the standard retraction points
- Completely lines the incision, keeping the wound edges moist for protection from potential contamination
- Simplicity of use saves valuable surgical time and costs
- Sterile disposable device eliminates need to sterilize retractors and frame

Smaller diameter Mobius retractors are also available for other laparotomy and minilaparotomy procedures including hysterectomy, cystectomy, oophorectomy and more.

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>900-517</td>
<td>Medium-Large Retractor, 17 cm I.D. ring, for incisions to 15 cm (5/Box)</td>
</tr>
<tr>
<td>900-520</td>
<td>Large Retractor, 22 cm I.D. ring, for incisions to 17 cm (5/Box)</td>
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</table>

Also available in smaller sizes for minilaparotomies.

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>900-508</td>
<td>Mini Retractor, 8 cm I.D. ring, for incisions to 6 cm (5/Box)</td>
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<tr>
<td>900-500</td>
<td>Small Retractor, 11 cm I.D. ring, for incisions to 9 cm (5/Box)</td>
</tr>
<tr>
<td>900-515</td>
<td>Medium Retractor, 15 cm I.D. ring, for incisions to 14 cm (5/Box)</td>
</tr>
</tbody>
</table>

To place an order, call us at: 800.243.2974 | Visit us online at: www.CooperSurgical.com
Vacuum-Assisted Delivery Systems

MityOne®
Providing Greater Control, Safety and Efficacy

MityOne’s semi-rigid, shorter stem offers improved tactile feedback for greater control. It helps minimize pop-offs by allowing physicians to accurately determine the relationship between the stem and the baby’s head when following the Arc of Delivery. This versatile, one-piece unit offers significant benefits for deliveries:

- Shorter stem for improved tactile feedback and intuitive handling
- Self-limiting pressure gauge will not exceed recommended levels
- Soft bell cup interface reduces scalp trauma by as much as 68 percent versus hard plastic cups
- Extremely high efficacy rate of up to 97 percent for the mushroom cup with laceration rates averaging less than 1.59 percent
- Prominent vacuum trigger release placed closer to operator to ensure ease of use
- Rotating, semi-rigid stem will not transfer torsion to baby
- Convenient tray packaging allows for easy stacking and storage

Gentle and Easy-to-Use through the Arc of Delivery

Step 1: Choose the appropriate MityOne cup based on fetal presentation.

Step 2: As station is gained, the axis should be positioned downward toward the patient’s rectum initially. Then, as the baby’s head crowns, the axis should be extended above the horizontal position.

Step 3: Once the baby’s head is delivered, slowly release the vacuum using the release trigger and remove the cup.

Step 4: Continue delivery in the usual manner. Refer to the Directions for Use for full vacuum-assisted delivery guidelines.

MityOne Vacuum Pumps

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>10067</td>
<td>MityOne Pump with M-Style Mushroom Cup (12/Box, Min. 12)</td>
</tr>
<tr>
<td>10068</td>
<td>MityOne Pump with MitySoft Bell Cup (12/Box, Min. 12)</td>
</tr>
</tbody>
</table>

Mystic® II and Mityvac®

For over 20 years, the Mityvac family of products has ensured safer vacuum-assisted deliveries.

One-Piece Mystic II System

The Mystic II is a one-piece fully disposable system that incorporates all of the Mityvac’s safety and efficacy, while allowing the physician to control the device without assistance.

The Original Mityvac Two-Piece System

The original two-piece Mityvac system is comprised of the reusable Mityvac pump and a variety of cup options to meet every clinical challenge.

Mityvac Vacuum-Assisted Delivery Cups

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
<th>CA</th>
<th>CE</th>
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<tbody>
<tr>
<td>10004</td>
<td>Standard Pearl Edge® Extraction Cup (12/Box)</td>
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<tr>
<td>10007LP</td>
<td>M-Style™ Mushroom® Cup, (50 mm) with 4’ Tubing and Filter (12/Box)</td>
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<tr>
<td>10008</td>
<td>Super M-Style Mushroom Cup (56 mm) with 4’ Tubing and Filter (12/Box)</td>
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<tr>
<td>10020</td>
<td>MitySoft® Bell Cup (64 mm) with 4’ Tubing and Filter (12/Box)</td>
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<td></td>
</tr>
<tr>
<td>10137</td>
<td>M-Select® Mushroom Cup, (50 mm) with 4’ Tubing and Filter (12/Box)</td>
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<tr>
<td>10500</td>
<td>Reusable Vacuum Delivery Cup (70 mm), (1/Box)</td>
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</tbody>
</table>

To place an order, call us at: 800.243.2974 | Visit us online at: www.CooperSurgical.com
Female Sterilization

Filshie®
Quick, Easy and Effective Permanent Female Sterilization

The Filshie Tubal Ligation System offers physicians and patients the greatest versatility in female sterilization.

This minimally invasive procedure can be effectively utilized in an interval laparoscopic approach or post-partum – at the time of cesarean delivery, or after vaginal birth via minilaparotomy. The Filshie Tubal Ligation System requires minimal procedure time because there is no tying, transection or cauterization of the fallopian tubes – eliminating the risk of damage to adjacent organs caused by electrocautery, and significantly lowering the risk of bleeding associated with other ligation methods that require tube transection.

Filshie® Clip Applicators

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>AVM-856</td>
<td>Minilaparotomy Filshie Clip Applicator</td>
</tr>
<tr>
<td>AVM-863</td>
<td>7 mm Dual-Incision Filshie Clip Applicator</td>
</tr>
<tr>
<td>AVM-880</td>
<td>5 mm Single-Incision Filshie Clip Applicator</td>
</tr>
<tr>
<td>AVM-857</td>
<td>7.5 mm Single-Incision Filshie Clip Applicator</td>
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</table>

Filshie Trocars

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>AVM-900</td>
<td>8 mm Trocar Laparoscopic Port, Bladeless Assembly</td>
</tr>
<tr>
<td>AVM-910</td>
<td>Filshie / Taut® Convenience Pack (10/Box)</td>
</tr>
<tr>
<td></td>
<td>10 Filshie Clips and 10 Disposable Ports</td>
</tr>
<tr>
<td>AVM-920</td>
<td>Filshie / Taut Convenience Pack (20/Box)</td>
</tr>
<tr>
<td></td>
<td>20 Filshie Clips and 20 Disposable Ports</td>
</tr>
</tbody>
</table>

Safe and Successful C-Section Sterilization

The Filshie Tubal Ligation System is one of the most effective sterilization procedures today – even for thicker or edematous fallopian tubes found at delivery. It is easy to learn and to use, and can be performed very quickly in a variety of settings.

To learn more about Filshie scan the QR Code with your smart device.
TransWarmer®
Transport Mattress
Consistent, Safe Warming for Newborns

The TransWarmer Infant Transport Mattress provides safe and reliable heat for up to two hours when cold stress is a concern. This thermostable, nontoxic gel mattress nests the infant in soothing warmth, while minimizing vibration during transport. Based on a 24 °C/75 °F start temperature, the mattress reaches a peak temperature of 40 °C/104 °F in less than 60 seconds — quickly improving the infant’s admission temperature and reducing the risk of hypothermia.

Features and Benefits:
- Comfortable, gel-filled mattress cradles baby in therapeutic warmth
- Gently conforms to the patient's shape for better nesting
- Minimizes the risk of hypothermia in cesarean deliveries
- Better heat distribution increases blood flow
- Disposable heat pack minimizes risk of cross-contamination and infection
- Patented disc mechanism is easy to activate
- TransWarmer is nontoxic, latex- and PVC-free
- Use in labor and delivery, NICU, nursery, OR, ER, and transport units
- 10” wide x 16” tall

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<tr>
<th>Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>20421</td>
<td>TransWarmer Infant Transport Mattress (6/Box)</td>
</tr>
</tbody>
</table>

To place an order, call us at: 800.243.2974 | Visit us online at: www.CooperSurgical.com
A lighter, cooler abdominal fetal monitoring band, Belly Bands will be appreciated by your patients as they hold vital tocos and transducers firmly in place. Belly Bands are available in a wide range of widths to comfortably cover any patient abdomen.

Features:
- Breathable material helps wick away moisture from the mother’s skin
- Lighter and cooler to ensure patient comfort
- Flexible precut lengths cover the belly and secure transducer placement
- Available in 30-foot rolls or individually wrapped packages of precut 14-inch lengths
- Choose from 10-inch to 18-inch widths
- Economical, easy-to-use product

**Comfort Belly Bands**

<table>
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<tr>
<th>Number</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>13010</td>
<td>10&quot; Width Belly Bands on Roll (10&quot; x 10 yds) (1 Roll)</td>
</tr>
<tr>
<td>13011</td>
<td>10&quot; Width Belly Bands – Precut (10&quot; x 14&quot;) (25/Box)</td>
</tr>
<tr>
<td>13012</td>
<td>12&quot; Width Belly Bands on Roll (12&quot; x 10 yds) (1 Roll)</td>
</tr>
<tr>
<td>13013</td>
<td>12&quot; Width Belly Bands – Precut (12&quot; x 14&quot;) (25/Box)</td>
</tr>
<tr>
<td>13014</td>
<td>14&quot; Width Belly Bands on Roll (14&quot; x 10 yds) (1 Roll)</td>
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<tr>
<td>13015</td>
<td>14&quot; Width Belly Bands – Precut (14&quot; x 14&quot;) (25/Box)</td>
</tr>
<tr>
<td>13016</td>
<td>16&quot; Width Belly Bands on Roll (16&quot; x 10 yds) (1 Roll)</td>
</tr>
<tr>
<td>13017</td>
<td>16&quot; Width Belly Bands – Precut (16&quot; x 14&quot;) (25/Box)</td>
</tr>
<tr>
<td>13019</td>
<td>18&quot; Width Belly Bands – Precut (18&quot; x 14&quot;) (25/Box)</td>
</tr>
</tbody>
</table>
GUARDIAN Vaginal Retractor®

Episiotomy Retractors

The GUARDIAN Vaginal Retractor® effectively controls the anatomy to provide optimal visualization and access to the complete circumference of the vagina and perineal tissue during episiotomy or laceration repair.

Features and Benefits:
- Exceptional range of retraction
- Creates unparalleled exposure
- Lessens the risk of needle sticks
- Facilitates tissue approximation
- Lightweight and secure positioning

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<thead>
<tr>
<th>Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>64-330</td>
<td>Box of 6 Retractors</td>
</tr>
</tbody>
</table>

MityHook™

Amniotome – MityHook

This specially designed instrument is used for atraumatic amniotic membrane rupture. The ergonomically designed shaft helps facilitate placement.

Features:
- Minimizes risk to fetus and mother
- Inert and nontoxic material
- Sterility secured by individually sealed pack

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<thead>
<tr>
<th>Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>10035</td>
<td>MityHook, Amniotome, Sterile, 9” (100/Box)</td>
</tr>
</tbody>
</table>

To place an order, call us at: 800.243.2974 | Visit us online at: www.CooperSurgical.com
The ClearTone is your first-class choice when selecting a new fetal Doppler. With advanced audio output that provides superior sound quality, the ClearTone has interchangeable fetal probes and is available in a waterproof model for all clinical settings. The durable and elegant Doppler has an optional easy-to-read digital display that calculates beats per minute to save counting and calculating time. ClearTone reliably captures fetal heart rate from early through late gestation in a compact, robust unit.

Specifications:
- Fetal Doppler: 2.1 MHz and 3.2 MHz
- Waterproof Fetal Doppler: 2.1 MHz
- Weight: 11.3 oz. (320 g)
- Outputs: One 3.5 mm jack to connect to a headset or audio recording device
- Controls: Separate volume control and push ON/OFF button
- Power Source: Battery voltage — Three AA Alkaline 1.5-volt (non-rechargeable) or three AA NiMH 1.2-volt (rechargeable); Battery life ≈ 1,250 one-minute exams with Alkaline or 1,000 one-minute exams with rechargeable batteries.
- Dimensions: 5.5” x 2.75” x 1.3” (140 mm x 70 mm x 35 mm)

ClearTone Fetal Dopplers and Probes

<table>
<thead>
<tr>
<th>Description</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>ClearTone Doppler, Non-Display, with 2 MHz Probe</td>
<td>CT150-2</td>
</tr>
<tr>
<td>ClearTone Doppler, Non-Display, with 2 MHz Probe – Rechargeable</td>
<td>CT150R-2</td>
</tr>
<tr>
<td>ClearTone Doppler, With Display, with 2 MHz Probe</td>
<td>CT250-2</td>
</tr>
<tr>
<td>ClearTone Doppler, With Display, with 2 MHz Probe – Rechargeable</td>
<td>CT250R-2</td>
</tr>
<tr>
<td>ClearTone Doppler, Non-Display, with 3 MHz Probe</td>
<td>CT150-3</td>
</tr>
<tr>
<td>ClearTone Doppler, Non-Display, with 3 MHz Probe – Rechargeable</td>
<td>CT150R-3</td>
</tr>
<tr>
<td>ClearTone Doppler, With Display, with 3 MHz Probe</td>
<td>CT250-3</td>
</tr>
<tr>
<td>ClearTone Doppler, With Display, with 3 MHz Probe – Rechargeable</td>
<td>CT250R-3</td>
</tr>
<tr>
<td>ClearTone 2 MHz Fetal Probe</td>
<td>CTP-2</td>
</tr>
<tr>
<td>ClearTone 2 MHz Fetal Probe – Waterproof</td>
<td>CTP-W</td>
</tr>
<tr>
<td>ClearTone 3 MHz Fetal Probe</td>
<td>CTP-3</td>
</tr>
</tbody>
</table>

To place an order, call us at: 800.243.2974 | Visit us online at: www.CooperSurgical.com
Warranty Information

CooperSurgical, Inc. ("CooperSurgical") warrants that its products offered in this catalog, other than single patient use products, consumables and ClearTone fetal Dopplers, will be free from defects in materials and workmanship for one year from the date of purchase. CooperSurgical warrants that its single patient use products and consumables offered in this catalog will, through the earlier of 90 days from the date of purchase of each such product and the expiration date of that product stated on that product’s packaging, be free from defects in materials and workmanship that are discovered prior to or during the single use of that product. CooperSurgical warrants that its ClearTone fetal Dopplers offered in this catalog will be free from defects in materials and workmanship for five years from the date of purchase. After the expiration of the one-year product warranty applicable to a ClearTone fetal Doppler, if CooperSurgical determines that a part included in that product fails to conform to the five-year warranty on those parts, CooperSurgical will repair or replace only that part, not the entire product, free of charge, as the sole remedy for that failure to conform. CooperSurgical may charge for time and materials required to remove that part, install a repaired or replacement part and perform related testing.

To return a product to CooperSurgical, a customer must comply with CooperSurgical’s Returned Goods Policy described in this catalog. A customer will not have any remedy if a CooperSurgical product does not conform to the warranty for that product unless that product is returned to CooperSurgical in accordance with that Returned Goods Policy. CooperSurgical will ship returned products that it repaired or replaced under warranty to the customer who returned those products, at CooperSurgical’s expense F.O.B. the customer’s facility. Under all other circumstances, CooperSurgical will ship returned products to the customer who returned those products at the customer’s expense F.O.B. CooperSurgical’s facility.

CooperSurgical’s warranties, including those in this catalog, do not cover damage caused by misuse, improper care, improper use of chemicals or cleaning methods, loss, theft, servicing or sharpening by non-authorized personnel or negligent or intentional conduct on the part of the owner or user of the product. CooperSurgical’s warranties do not cover normal wear and tear or general maintenance, including cleaning and sharpening services required as a result of normal use. Any modifications or changes to a product will void that product’s warranty.

The above warranties are in lieu of, and CooperSurgical hereby disclaims, all other warranties, express or implied, written or oral, with respect to CooperSurgical’s products, including the warranties of merchantability and fitness for a particular purpose. No terms, conditions, understandings or agreements that purport to modify the above warranties or that make any additional warranties for any CooperSurgical product shall have any legal effect unless made in writing and signed by an authorized CooperSurgical Corporate Officer.

CooperSurgical shall not under any circumstances be liable for lost profits, damages from loss of use or lost data, or indirect, special, incidental or consequential damages under its warranties or otherwise for any claim related to CooperSurgical’s products, even if CooperSurgical has been advised, knew or should have known of the possibility of such damages. CooperSurgical’s liability with respect to a product covered by a warranty or otherwise shall be limited in all circumstances to the purchase price of that product.

Returned Goods Policy

1. Goods will be accepted for return for the following reasons:
   - If shipment was made without Customer’s authorization or order
   - If incorrect items were shipped
   - If defective items were shipped
   - If defective items are covered by the standard warranty

2. To return goods, you must contact a Customer Service Representative by telephone (1.800.243.2974 or 1.203.601.5200) for a Returned Merchandise Authorization (RMA) number. Items will not be accepted without an RMA number.

   Please have the following information:
   - Reason you wish to return the goods
   - Quantity, description, part number, serial number of the goods
   - Date of Receipt of Order
   - Customer’s Purchase Order and the CooperSurgical Invoice Number

   All used instruments must be cleaned and sterilized prior to shipment.

3. Shipment must be sent prepaid by Customer. Freight collect shipments will not be accepted, and goods will be returned to sender.

4. If Customer intends to return equipment ordered in error, the following restocking charges and terms will apply:
   - 25 percent within 60 days from date of shipment
   - Goods must be returned unused, in the original carton, and in marketable condition
   - Refurbishing and replacement charges will be added to the restocking charges for damaged or missing items
   - No return after 60 days
   - No refund on sterile, single-use disposable products

Trademark Notices

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Committed to Our Customers

At CooperSurgical, we strive for the highest level of expertise and knowledge of our products and to develop an ongoing relationship with each of our customers that is built on trust, quality and consistency. We look to provide service that exceeds not only our customers’ expectations, but industry standards as well. CooperSurgical’s Customer Service Department provides full-service order entry with extended hours to facilitate order placement. As an added convenience we also now offer online order entry. Call now to have your Customer Service Representative set up your account today. Once you are registered for online ordering, you will be able to place orders, track shipments, review prior purchase history and schedule orders for future delivery.

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